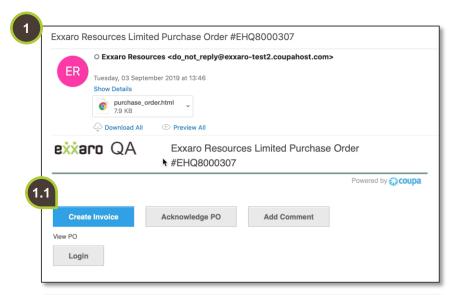
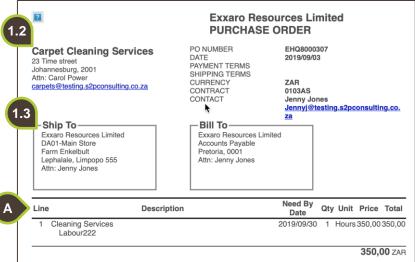
Purchase Order Management

This quick reference guide looks at the two ways you can receive and manage a Purchase Order (PO): via email and through the Coupa Supplier Portal.







1. Receiving a PO via

The email notification comes from Exxaro Resources, and the subject line includes the unique purchase order number.

1.1. Action Buttons

The body of the email includes the following action buttons:

- create invoice
- acknowledge PO
- add Comment
- login.

1.2. Order Details

Below the action buttons are the details of the order such as the.

1.3. PO Line Item Details

Take note of the Ship to and Bill To details.

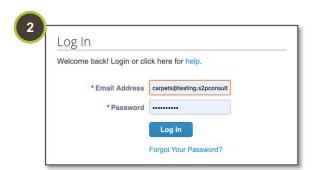
A. Below that, you will find the purchase order line item details.

1.4. Login

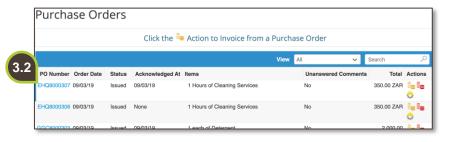
The same action buttons appear at the bottom of the email.

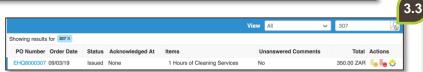
Click Login to view the information on the Coupa Supplier Portal.













2. Login to Coupa

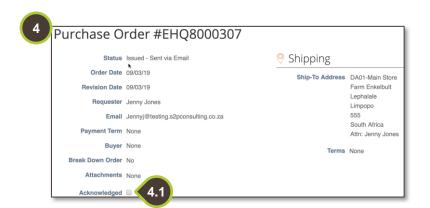
Enter your login credentials to login to your account.

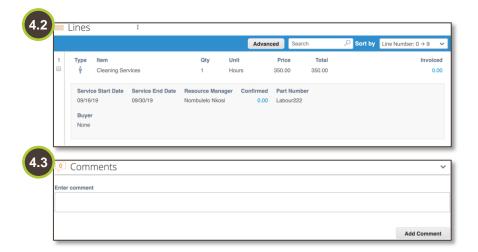
3. Orders

In the Coupa Supplier Portal, navigate to the **Orders** tab.

- Select the relevant customer from the Select Customer dropdown menu.
- **3.2.** The default view displays all purchase orders received from Exxaro.
- **3.3.** To search for a specific order, type in the order number and click on the search icon. Use the actions shortcut buttons to do the following:
- A. To create an invoice, click on the **gold coins**.
- B. To create a credit note, click on the **red coins**.
- C. To create a time sheet, click on the **hard hat icon**.







4. Purchase order details

For a detailed view of your PO click on the PO number. Details of your PO will display.

4.1. Acknowledge

If you can provide the service in the period indicated, tick the **Acknowledge** check box.

4.2. Line Item Detail

Look at the specifics of the PO. For example: the service start- and end date.

4.3. Comment

If you cannot fulfil the service, leave a comment in the comment box and click on Add Comment.

For additional support contact 0872 839 704, or email vendor.services@exxaro.com for assistance

